

A Night Less Ordinary Bookings Policy

Background

A Night Less Ordinary is an Arts Council England scheme in association with Metro, which will provide 618,000 free theatre tickets to anyone under 26 in more than 200 venues across England. For more information about the scheme visit www.anightlessordinary.org.

Policy

The 'A Night Less Ordinary' scheme applies to all performances at Harrow Arts Centre which carry the A Night Less Ordinary logo and are on the A Night Less Ordinary website. Performances participating in the scheme will be decided at programming stage by the Service Manager and the Arts Programme Manager. Selection will be made on performances which have the greatest relevance for the targeted age group 14-26yrs old. 1,125 Harrow Arts Centre tickets will be available under this scheme between March 2009 and 31st March 2011.

Booking

Tickets for these performances are available free for 14- 26 year olds. A limited number of tickets are available for each performance and will be sold on a first come, first served basis.

Tickets can be booked in person at the Box Office or by calling the Box Office on 0208 416 8989 .The participant must state at the time of booking that they wish to partake in this scheme in order to be eligible, as the scheme is not available to tickets already purchased. Tickets are not available to be booked online. One free ticket is available per person per event. Tickets cannot be booked on someone's' behalf. In addition to the usual booking procedure the following further questions need to be asked: participant's date of birth, postcode and whether or not they would be happy to be contacted in future to give feedback about the scheme.

Tickets will be held in the Box Office for the participant to collect and must be collected at least 30 minutes in advance. The participant will need to bring proof of age with them on collection of the tickets.

Acceptable forms of ID are:

- Driving Licence
- Passport
- Birth Certificate
- PASS - Approved Card
- 16-25 Railcard

The participant must notify the box office by Noon on the day of the performance if they are unable to attend the performance. Participants who fail to adhere to this will be restricted from accessing the scheme for future performances.

This offer is not open to group bookings from schools, colleges or other organisations, however individuals from within such a group may each book for themselves with the intention of coming along together.